

## Curriculum Vitae Rebecca Paraciani

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Date of Birth: 26.11.1991

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I am a sociologist with a background in social policy and public services, with an expertise on street-level bureaucracy theory and gender (in)equalities. I obtained a PhD in sociology and social research in March 2020, undertaking ethnographic research on labour inspectors' discretionary power in dealing with labour exploitation cases. The research also provided a comparison between Italy and the Netherlands, using the innovative vignette technique. To improve the use of the vignette technique in qualitative research I spent 10 months as a visiting researcher at the Utrecht University, Netherlands. During the same period, I interviewed 15 Dutch labour inspectors, with the vignette being useful for comparing different contexts. Since completing my PhD, I have held four post-doc research fellowships. During my second year as a post-doc fellow, I took mandatory maternity leave and returned to work in February 2023.

The common threads of my career path concern not only the methodologies I use, which are mainly qualitative, but also the theoretical frameworks that I employ. I have always tried to observe the implementation of policies by focusing on how legislation becomes practice. The street-level bureaucracy (SLB) approach has been a main research focus and has led me to study the bureaucratic relationship between citizens and street-level bureaucrats. I have several peer-reviewed publications on this topic and I also train labour inspectors and public operators of the Municipality of Bologna (IT), sharing with them (in the form of workshops) the results of my research and my insights. What I have always tried to do, therefore, is disseminate academic research outside its borders, making my work available to the people who allowed me to do that research. Through moments of restitution and cross-sectoral exchange, I have tried to create a dialogue between academia and the public sector, putting research at the service of citizenship.

### ACADEMIC EXPERIENCE

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July 2024 – Ongoing

*Post-Doc Research Fellow*

**PRIN Project: "ALMADIA: Active Labour Market Policy and Discretion in Action"**

Supervisor: Prof. Roberto Rizza

Department of Political and Social Science, University of Bologna (IT)

July 2023 – June 2024

*Post-Doc Research Fellow*

**Project: "Women's careers in social co-operatives: reconciling work and family life"**

Supervisor: Prof. Alessandro Martelli

Department of Sociology and Business Law, University of Bologna (IT)

February 2023 – June 2023

*Research Collaborator*

**PNRR Project: "Ageing Population in Areas Subject to Marginalisation and Demographic Decline: Rethinking Public Service."**

Supervisor: Prof. Alessandro Coppola

Department of Architecture and Urban Studies, Politecnico di Milano (IT)

June 2021 - May 2023

*Post-Doc Research Fellow*

**CARIPLo Project: "WEPLAT - Welfare Systems in the Age of Platforms"**

Supervisor: Prof. Ivana Pais

Department of Sociology, Università Cattolica del Sacro Cuore, Milano(IT)

April 2020 - May 2021

*Post-Doc Research Fellow*

**Project: Population over 75 and social service in Bologna**

Supervisor: Prof. Roberto Rizza

Department of Political and Social Science, University of Bologna (IT)

April 2020 - May 2021

*Visiting PhD Fellow*

**Project: Discretion of Labour Inspectors**

Supervisor: Prof. Kim Loyens

School of Public Governance, Utrecht University

November 2016 – May 2017

*Research Collaborator*

**Project: "The Recovery of Confiscated Companies from the Mafia: the role of public sector"**

Supervisor: Prof. Marco Borraccetti

Department of Political and Social Science, University of Bologna (IT)

April 2020 - May 2021

*PhD Student*

**Project: A neo-institutional analysis on labour inspectors' discretion**

Supervisor: Prof. Roberto Rizza

Department of Sociology and Business Law, University of Bologna (IT)

## **TEACHING EXPERIENCE**

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Academic Year 2023/2024

*Adjunct Professor*

Class: Organisation of social work (40 hours)

Department of Humanities, University of Ferrara

Course confirmed for next academic year

Academic Year 2023/2024

*Adjunct Professor*

Class: Reading data and drafting reports (20 hours)

Department of Social and Political Science, University of Bologna

Course confirmed for next academic year

Academic Year 2021/2022

*Teaching Assistant*

Class: Sociology

Department of Sociology and Business Law, University of Bologna

Academic Year 2021/2022

*Teaching Assistant*

Class: Economic Sociology

Department of Sociology and Business Law, University of Bologna

Academic Year 2020/2021  
*Teaching Assistant*  
Class: Sociology  
Department of Sociology and Business Law, University of Bologna

Academic Year 2020/2021  
*Teaching Assistant*  
Class: Economic Sociology  
Department of Sociology and Business Law, University of Bologna

Academic Year 2020/2021  
*Tutor Didattico*  
Class: Sociology  
Department of Political Science, LUISS University, Rome

## EDUCATION

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16/03/2020  
*PhD in Sociology and Social Research*  
University of Bologna  
**Dissertation title:** “When is labor exploitation severe? A neo-institutionalist analysis on labour inspectors’ discretion.”  
**Disciplinary foci:** Street-Level Bureaucracy, Public Policy, Welfare Systems, Neo-Institutional Analysis, Qualitative Research and Vignette Method.  
**Dissertation available at:** <http://amsdottorato.unibo.it/9266/>

01/2016-12/2016  
*First Level Master Degree*  
Expert in financing and European funds.  
School of Law, University of Bologna.

15/07/2015  
*MA in Applied Criminology (110/110 cum laude)*  
Faculty of Political Science, University of Bologna

15/07/2013  
*BSc in Sociology (109/110)*  
Faculty of Political Science, University of Bologna

## PUBLICATIONS

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### Books

Paraciani, R. (2023). *Labour Inspectors in Italy. Between Discretion and Institutional Pressures*. London: Palgrave Macmillan. ISBN : 978-3-031-37996-3.

Mazzanti G.M., Paraciani R. (2017). *L'impresa confiscata alle mafie. Strategie di recupero e valorizzazione/ The enterprise confiscated from the mafias. Strategies for recovery and valorization*, Franco Angeli: Milano. ISBN: 9788891753892.

### Peer-Reviewed Journal Articles

Giuliani G. A., Paraciani, R., (Just Accepted). *Does the Platform clean the Cleaners? : An exploratory study on the platformization of dirty jobs in Italy*, «Cambio. Rivista di Trasformazioni Sociali».

Leonardi, D., Paraciani, R., Raspanti, D. (2024). *Setting the Scene for Street-Level Bureaucracy in Different Souths. Opportunities and Challenges in Context-Based Approaches*, «International Journal of Sociology and Social Policy», 44(3/4), pp. 289-295.

Leonardi, D., Paraciani, R., Raspanti, D. (2023). *L'Utente insoddisfatto. Strategie di coping e relazione burocratica/ The Dissatisfied User. Coping strategies and the bureaucratic relationship*, «Sociologia del Lavoro».

Micalizzi, A., Paraciani, R. (2023). *Words backstage. Gender discrimination in the Italian Music Industry*. «Comunicazioni Sociali. Journal of Media, Performing Arts and Cultural Studies», 2, pp. 243-260.

Paraciani, R. (2023). *No country for women. Women working in the Italian music industry*, «Italian Sociological Review», 13(2), pp. 243-262.

Loyens, K., Paraciani, R., (2023). *Who is the ("Ideal") Victim of Labor Exploitation? Two Qualitative Vignette Studies on Labor Inspectors' Discretion*, «The Sociological Quarterly», 64(1), pp. 27-45.

Leonardi, D., Paraciani, R., Raspanti, D. (2021). *A strategy is necessary. Policy-client conflicts within different street-level professionals*, «International Journal of Sociology and Social Policy», 41(13/14), pp. 81-95.

Paraciani, R., Rizza, R. (2021). *When the workplace is the home: labour inspectors' discretionary power in the field of domestic work—an institutional analysis*, in «Journal of Public Policy», 41(1), pp. 1-16.

Paraciani, R. (2020). *Decidere quando è grave. Considerazioni sulla discrezionalità degli ispettori del lavoro in Italia e nei Paesi Bassi/ Deciding when it is severe. Considerations on the discretion of labor inspectors in Italy and the Netherlands.*, in «Professionalità Studi», 3/2020, pp. 39-62.

Paraciani, R., Rizza, R. (2020). *Le professioni della discrezionalità/ The professions of discretion. Professionalità e discrezionalità tra gli street-level bureaucrats*, in «Professionalità Studi», 3/2020, pp. 1-11.

Paraciani, R., Rizza, R. (2020). *Ispettori del lavoro e street-level bureaucracy. Gestire le irregolarità lavorative tra spinte isomorfe e spazi discrezionali/ Labor inspectors and street-level bureaucracy. Managing labor irregularities between isomorphic drives and discretionary spaces.*, in «Polis», 3/2020, pp. 597-620.

Barberis, E., Paraciani, R., & Saruis, T. (2019). *Tra il dire e il fare. Street-level bureaucracy e implementazione delle politiche sociali/ Between saying and doing. Street-level bureaucracy and social policy implementation*, «Politiche Sociali», 6(3), pp. 389-406.

Paraciani R., Saruis T., (2019), *When the law is not enough. Caseworkers' ideas of justice in practice*, «Sociologia del Lavoro», 154/2019.

Paraciani R. (2016), *Riconoscere la criminalità d'impresa: il caso Eternit di Casale Monferrato/ Recognizing corporate crime: the Eternit case of Casale Monferrato*, Rivista di Criminologia, Vittimologia e Sicurezza, Anno X Numero 1, pp. 51-66.

#### **Editorialships**

Leonardi, D., Paraciani, R., Raspanti, D. edited by (2024), *Street-Level Bureaucracy theory meets different Souths*. «International Journal of Sociology and Social Policy». Issue 15/16(24).

Paraciani, R., Rizza, R. edited by (2020). *Le professioni della discrezionalità/ The professions of discretion*, in «Professionalità Studi», 3/2020, pp. 116.

Barberis E., Paraciani R., Saruis T. edited by (2019), *Tra il dire e il fare. Street-level bureaucracy e implementazione delle politiche sociali/ Between saying and doing. Street-level bureaucracy and social policy implementation.*, in «Politiche Sociali», 3/2019.

#### **Scholarly book chapters**

Paraciani, R. (2024). “Il processo di professionalizzazione dell’industria musicale in Italia: isomorfismo mimetico e normativo in azione”/ “The process of professionalisation of the music industry in Italy: mimetic and regulatory isomorphism in action”. In: *Forme di produzione nelle industrie creative e culturali. Confini e significati*. Roma:WriteUp Book, pp. 85 - 109.

Paraciani, R., Cattani, L. (2024). “Forme di Produzione nelle industrie culturali e creative”/ “Forms of Production in Cultural and Creative Industries”. In: *Forme di produzione nelle industrie creative e culturali. Confini e significati*. Roma:WriteUp Books, pp. 15 - 33.

Micalizzi, A., Paraciani, R., (2023), “La violenza del dire. Discriminazioni di genere e industria musicale in Italia.”/ “The violence of saying. Gender discrimination and the music industry in Italy.” In Suárez Villegas J. C. e Marín Conejo S. (edited by) *Debates en torno a la comunicación, la igualdad de género y los derechos humanos*. DYKINSON: Madrid, pp. 377-398. ISBN: 978-84-1122-951-7.

### **Technical Reports**

Paraciani, R. (2023), *Active Aging e Aree Interne. Una ricerca bibliografica/ Active Aging and Inner Areas. A literature review.*. Report, pp. 1-38.

Manzo, C., Paraciani, R., (2023), Le piattaforme di welfare. Una rassegna della letteratura/ Welfare Platforms. A literature review., pp. 1-72.

Paraciani, R. (2022), *Violenza e molestie contro le lavoratrici della musica/ Violence and harassment against female music workers*, pp. 1-44.

Manzo, C., Pais, I., Paraciani R., (2021), Mappatura delle piattaforme digitali di welfare in Italia/ Mapping digital welfare platforms in Italy., pp. 1-88.

Paraciani R., (2021), *Silver Economy. Un approccio innovativo alle politiche e ai servizi per gli anziani a Bologna/ Silver Economy. An innovative approach to policies and services for the elderly in Bologna.*, pp 1-62.

Paraciani R., Bovelacci B. (2019), National Labour Market Report on Italy, InterregCentral Europe TASKFORCOME, pp. 1-26.

Paraciani R., Bovelacci B. (2019), Social Entrepreneurship (SE) and Community-Based Social Enterprises (CBSE) in Italy and Emilia-Romagna Region, Interreg Central Europe TASKFORCOME, pp. 1-32.

### **Reviews**

Paraciani R. (2019), Dubois V., *Il burocrate e il povero. Amministrare la miseria/ The bureaucrat and the poor. Administering misery*, 2018, Mimesis edizioni, in «Sociologia e Politiche sociali», 22(3).

### **Online articles**

Paraciani R. (2018), Le vittime dell’amianto a Casale Monferrato/ Asbestos victims in Casale Monferrato., Pandora Rivista: <https://www.pandorarivista.it/articoli/vittime-amianto-casale-monferrato/>

Paraciani R. (2018), Tra polvere e ricatti: lavorare alla Eternit di Casale Monferrato/ Between dust and blackmail: working at Eternit in Casale Monferrato, Pandora Rivista: <https://www.pandorarivista.it/articoli/eternit-casale-monferrato/>

Paraciani R. (2018), Un mondo senza amianto? Il ruolo degli accordi internazionali/ A world without asbestos? The role of international agreements, Pandora Rivista: <https://www.pandorarivista.it/articoli/mondo-senza-amianto/>

### **Editorial roles**

Since January 2023, member of the editorial board of the scientific journal «Sociologia del Lavoro».

Since January 2023, member of the editorial board of the series: Communication Processes & Cultural Practices. Publishing House: Writeup Books.

## LIST OF PRESENTATIONS

### PRESENTATIONS AS INVITED SPEAKER

- 20/05/2022, Industria Musicale e Rappresentazione di Genere: le parole in circolo/ Music Industry and Gender Representation: words in a circle, SAE INSTITUTE, Milano.
- 30/01/2022, Discriminazioni di genere nella filiera musicale/ Gender discrimination in the music supply chain, training day on gender differences within the music industry within the project DIAMETRO-music through, Mercato Sonato, Bologna.
- 18/11/2021: Le stanze della discrezionalità degli ispettori del lavoro. Raccontare un'etnografia/ The rooms of labor inspectors' discretion. Telling an ethnography. Seminar within the course in Economic Sociology of Prof. Ivana Pais, Catholic University of the Sacred Heart of Milan.
- 25/10/2021, Co-planning meeting “Services for the elderly (housing, mobility and sociality) and health (territorial health and health promotion)” organized by the Municipality of Bologna, MAMBO.
- 15/04/2021: Silver economy: un approccio innovativo alle politiche e ai servizi per gli anziani/ Silver economy: an innovative approach to policies and services for the elderly, within the meeting "Social changes in the period of Covid in Bologna. Strategies and services for a Community Welfare”, Municipality of Bologna.
- 16/04/2021: Gestire le irregolarità lavorative tra spinte isomorfe e spazi discrezionali/ Managing labor irregularities between isomorphic drives and discretionary spaces, Seminar within the course "Organizational strategies and human resources" by Prof. Cristina Dallara, University of Bologna.
- 19/11/2019: Il potere discrezionale degli ispettori del lavoro quando il lavoro è domestico/ The discretionary power of labor inspectors when labor is domestic, Seminar within the course in Labor Policies of prof. Roberto Rizza, University of Bologna.
- 29/03/2019: Ispettori del lavoro e irregolarità lavorative: quando c'è lo sfruttamento? Italia e Olanda a confronto/ Labor inspectors and labor irregularities: when is there exploitation? Italy and the Netherlands compared, Italian National Labour Inspectorate, Bologna.
- 13/03/2019: Che cosa significa 'sfruttamento lavorativo'? Il punto di vista degli ispettori del lavoro come street-level bureaucrats/ What does 'labor exploitation' mean? The view of labor inspectors as street-level bureaucrats, Seminar during the course of Sociology and Policy of Illegal Markets, Criminological Sciences for Investigation and Security of prof. Roberto Rizza, University of Bologna.
- 11/01/2019: L'Ispettorato del lavoro in Olanda. Cenni organizzativi e modalità operative/ The Labor Inspectorate in the Netherlands. Organizational outlines and modes of operation, Italian National Labour Inspectorate, Bologna.
- 22/02/2017: Labour exploitation and control agencies: discretion inside organizational fields, PhD Platform, Utrecht School of Governance, Utrecht.
- 30/09/2016: (with Lorenzo Cattani) Sicurezza e Legalità Under 20: un viaggio per scoprire cosa ne pensano gli studenti delle scuole superiori di Forlì/ Safety and Legality Under 20: A journey to find out what high school students in Forlì think about it, European Researchers' Night, University of Bologna.

**PRESENTATIONS** (the following list includes only the participation to peer-reviewed, internationally established conferences and/or international advanced schools).

- 18-21/06/2024 (with Roberto Rizza), Issues on Digital Discretion. Exploring Street-Level Bureaucrats dealing with E-Government in Italy, V Street-Level Bureaucracy Conference, Copenhagen.
- 31/01-02/2024 (with Giovanni Amerigo Giuliani), Does the platform clean housekeeping? An exploratory study on the dirty jobs platform in Italy, VIII SISEC Conference, Cagliari.
- 31/01-02/02/2024, Music industry and gender violence: an exploratory research, VIII SISEC Conference, Cagliari.
- 13-16/09/2023, Street-Level Bureaucracy Theory Meets Southern Countries: Towards New Theoretical Challenges, XVI Conference Espanet Italia, Milan.
- 08-11/02/2023, E-government e operatori pubblici: nuove sfide per la teoria street-level/ E-government and public officers: new challenges for street-level theory. "Digitalizzazione nel/del welfare: le sfide interpretative della transizione in atto", VII Conference SISEC, Brescia.
- 09-11/07/2022 (with Cecilia Manzo and Ivana Pais), Platform Welfare: From Isomorphism to Heterogeneity, "Digital Economy", 34th SASE Conference, Amsterdam (NL)
- 07/04/2022 (with Alessandra Micalizzi), La violenza del dire. Discriminazioni di genere nel lavoro all'interno dell'industria musicale in Italia/ The violence of saying. Gender discrimination in employment within the music industry in Italy., 7th International Conference on Gender and Communication GENDERCOM, Online Conference.
- 27/04/2021 (with Daniela Leonardi and Dario Raspanti), A strategy is necessary. The policy-client conflict within different relational balances: a cross-professional comparison at the street-level: a discussion with Evelyn Brodtkin, "The state at the street: street-level organizations and how they matter", University of Bologna.
- 30/01-01/02/2020 (with Daniela Leonardi and Dario Raspanti), The Disgruntled user. Policy-client conflicts within different street-level organizations, "Il lavoro degli street level bureaucrats tra discrezionalità, controllo e pressioni dal basso", IV Conference SISEC, Torino.
- 11-13/09/2019 (with Kim Loyens): The ambiguity of labour exploitation. An international comparative vignette study about how labour inspectors assess the severity of work irregularities, "Multilevel Governance", EGPA Permanent Study Group XIII on Public Policy, Belfast, UK.
- 11/06-13/06/2019 (with Kim Loyens): Deciding whether labour exploitation is severe. An international comparative vignette study in Italy, the Netherlands, and Belgium, "The institutional interaction between front-line workers and citizens", Street-level bureaucracy conference 2019, Aalborg University.
- 1-2/11/2018: The challenge of comparison in street-level research using vignette method. Methodological consideration starting from a research in progress, "New challenges in researching at the front-line of government (and beyond)", Netherlands Institute of Government Annual Work Conference 2018, Den Haag.
- 13-15/09/2018: (with Tatiana Saruis), Caseworkers' ideas of justice in social welfare practices: two case studies in Denmark and Italy, "Social workers affecting social policies in times of permanent austerity. Challenges for theory, practice, and education", XI Espanet Italia, Firenze.
- 12-14/06/2018: What does "severe labour exploitation" mean? A neo-institutional analysis of labour inspectors' discretion. Presentation of a research in progress, PHD Course Street-Level Bureaucrats and Organisations 2018, Oslo.
- 06-09/06/2018: An ethnography inside labour inspectorate: how to deal with the racialization in domestic workplace?, "Ethnographies of racialized labour processes", Ethnography and qualitative research conference, Bergamo.
- 09-10/11/2017: Labour exploitation of domestic workers: management strategies of Italian labour inspectors, "Ethnography in Public Administration", Netherlands Institute of Government, Annual Work Conference 2017, Maastricht.

· 23/06/2017: Lo sfruttamento delle lavoratrici domestiche: quanto vale la norma?/  
The exploitation of domestic workers: how much is the norm worth?, "Genere, cura e riproduzione dentro e oltre i confini", 2nd National PhD Conference in Social Science, Padova.

#### **ORGANISATION OF CONFERENCES**

· 18-21/06/2024 (with Daniela Leonardi and Dario Raspanti): Organiser of the Session "Setting the scene for street-level bureaucracy in the global south: Opportunities and challenges in context-based approaches", V Street-Level Bureaucracy Conference, Copenhagen.

· 14-16/06/2022 (with Daniela Leonardi and Dario Raspanti): Organiser of the Session "Setting the scene for street-level bureaucracy theory to study service provision in the global south", IV Street-Level Bureaucracy Conference, Copenhagen.

· 19-21/09/2019 (with Roberto Rizza): Organiser of the Session "Le politiche del lavoro secondo la prospettiva della street-level bureaucracy"/ "Labor policies from the perspective of street-level bureaucracy", XII Espanet Italia Conference, Urbino.

#### **TRAINING**

05-10/10/2021: SISEC Summer School, *Work and its regulation*, Tropea, Italy

12-14/06/2018: PHD Course on *Street-Level Bureaucrats and Organisations*, Oslo, Norway.

01-03/03/2018: Bamberg winter School in Methods and Techniques, *Vignette methods in Interpretative research*, Bamberg, Germany.

28/08-01/09/2017: Summer School on Method and Social Research Paideia on *Cluster analysis, segmentation and classification techniques in social research with SPSS*, Tortorella, Italy.

#### **FELLOWSHIPS AND PRIZES**

2024

**MSCA Seal of Excellence**

2016-2019

Type of fellowship: **Ph.D. Scholarship**

Funding agency: Ministry of Education and Research, Italian Government

Amount: 41.000 euro

2015

**Award for the best students of the University of Bologna**

Amount: 1.000 euro

#### **MEMBERSHIPS OF SCIENTIFIC SOCIETIES**

2024 – ongoing - ESA, European Sociological Association

2022 - ongoing - SASE, Society for the Advancement of Socio-Economics

2016 – ongoing - SISEC, Società Italiana di Sociologia Economica

2015 – ongoing - ESPANET, European Network for Social Policy Analysis

2019 – 2020 - EGPA, European Group for Public Administration

2017-2019 - NIG, Netherland Institute of Governance

#### **LANGUAGE SKILLS**

Italiano: madre lingua



English: C1/B2

## **IT SKILLS**

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Office package

Statistical data analysis software: SPSS, Stata

Software for qualitative data analysis: NVIVO

Operating systems: Windows and macOS

Autorizzo il trattamento dei miei dati personali  
ai sensi del Dlgs 196 del 30 giugno 2003 e dell'art. 13 GDPR

*Roberto Fusi*