# **GABRIELE MORANDIN**

# PROFESSOR OF ORGANIZATIONAL BEHAVIOR DEPARTMENT OF MANAGEMENT AND BOLOGNA BUSINESS SCHOOL UNIVERSITY OF BOLOGNA

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# **ACADEMIC POSITIONS**

2020 – now	UNIVERSITY OF BOLOGNA (Bologna, Italy) Full Professor of Organizational Behavior, Department of Management
2014 – 2020	UNIVERSITY OF BOLOGNA (Bologna, Italy) Associate Professor of Organizational Behavior, Department of Management
2006 – 2014	UNIVERSITY OF BOLOGNA (Bologna, Italy)

Assistant Professor of Organizational Behavior, Department of Management

# SERVICE AT THE UNIVERSITY OF BOLOGNA

#### 2007 - nowDEPARTMENT OF MANAGEMENT

Delegate, Teaching & Education (2024-now)

Expert Panel, University Research Evaluation Commission (2022-now)

Member, Ph.D Board (2024-2025)

Director, B.A. in Business Administration (2018-2023)

Member, Teaching Commission (2018-2023)

Member, Research Commission (2018-2021)

Member, Lunch Seminars Committee (2010-2019)

Member, Department Council (Giunta) (2012-2018)

#### 2007 - now**BOLOGNA BUSINESS SCHOOL**

Associate Dean, Faculty & Research (2023-now)

Associate Dean, Accreditations & Quality Assurance (2018-2023)

Director, Specialized Master in HR & Organization (2007-2021)

# 2021 – 2024 SCHOOL OF ECONOMICS & MANAGEMENT

Dean (2023-2024)

Member, Management Board (2021-2024)

#### INTERNATIONAL APPOINTMENTS

2023	<b>AMERICAN UNIVERSITY OF BEIRUT</b> (Beirut, Lebanon) Visiting Professor, Suliman S. Olayan School of Business   Erasmus+
2022	<b>KEDGE BUSINESS SCHOOL</b> (Bordeaux and Marseille, France) Visiting Professor, Department of Management

#### **EDUCATION**

- 2004 2006 UNIVERSITY OF MICHIGAN (MI, USA)
  - Visiting Scholar and Research Assistant, Ross School of Business
- 2001 2005 UNIVERSITY OF BOLOGNA (Bologna, Italy)
  - Ph.D in Management, Department of Management
- 1995 2001 UNIVERSITY OF BOLOGNA (Bologna, Italy)
  - M.Sc. in Economics (Laurea), School of Economics

# **JOURNAL PUBLICATIONS**

- 1. Russo M., Montani F., **Morandin G.**, Greiner, S. 2025. "Being a family supportive team leader: Implications for workgroup emotional climate and performance" *Journal of Occupational and Organizational Psychology*, 98 (1), e12563.
- 2. Giorgio L., Grilli R., Mascia D., Vicentini M., Guberti M., Mangone L., **Morandin G.**, Marino M., 2025. "Patterns and determinants of patient sharing in end-of-life health services: Empirical evidence from the Italian National Health Service". *International Journal of Healthcare Management*, in press.
- 3. Allen T. D., Beham B., Ollier-Malaterre A., Baierl A., Alexandrova M., Beauregard A., Carvalho V. S., Chambel M. J., Cho E.; Da Silva B. C., Dawkins S., Escribano P., Gudeta K. H., Huang T.-P., Jaga A., Kost D., Kurowska A., Leon E., Lewis S., Lu C.-Q., Martin A., Mawardi A., Morandin G., Noboa F., Offer S., Ohu E., Peters P., Rajadhyaksha U., Russo M., Sohn, Y. W., Straub C., Tammelin M., Triki L., Van Engen M., Waismel-Manor R. 2024. "Boundary management preferences from a gender and cross-cultural perspective". *Journal of Vocational Behavior*, 148 (1), 103943.
- 4. Russo M., **Morandin M**. 2023. "A network approach to work-family conflict." *Human Resource Management Review*, 33 (2): 100943.
- 5. Kossek E. E., Pettigrew M. B., Russo M., **Morandin G.** 2023. "Missed connections between the leadership and work-life fields: Work-life supportive leadership as the key to the dual agenda." *Academy of Management Annals*, 17 (1): 181-217. \*Top-10 most cited article in AofM Annals in 2023.
- 6. Beham B., Ollier-Malaterre A., Allen T., Eckner J., Alexandrova M., Artiawati, Baierl A., Beauregard A., Carvalho V.S., Escribano P., Gudeta, K.H., Huang T.-P., Jaga A., Kurowska A., Leo E., Lewis S., Lu C.-Q., Martin A., **Morandin G.**, Noboa F., Ohu E., Peters P., Rajadhyaksha U., Russo M., Sohn, Y. W., Straub C., Tammelin M., Van Engen M. "Humane orientation and work-family boundary management". *Journal of Applied Psychology*, 108 (10): 1573-1597. \*Editor's Choice for the forthcoming October 2023 issue.
- 7. Cifalinò A., Mascia D., **Morandin G.**, Vendramini E. 2023. "Perceived goal importance, knowledge and accessibility of performance information: Testing mediation and moderation effects on medical professionals' achievement of performance targets." *Financial Accountability & Management*, 39 (1): 82-101.

- 8. Pellerin S., Ollier-Malaterre A., Kossek E. E., Afota M.-C., Cousineau L., Lavoie C.-É., Leon E., Beham B., **Morandin G.**, Russo M., Jaga A., Ma J., Lu C.-q., Parent-Rocheleau X. 2023. "The right to disconnect." *Stanford Social Innovation Review*, 21 (1): 41-45.
- 9. **Morandin G.**, Russo M., Bergami M. 2021. Imagining the newcomer-supervisor relationship: Future relational self in the workplace. *Human Resource Management Journal*, 31 (4): 1010-1024.
  - PUBLICATION DIFFUSED TO THE GLOBAL AUDIENCE ALSO WITH THE FOLLOWING ARTICLE: Russo M., **Morandin G.**, Bergami M. 2021. "How to build a good relationship with your new boss". *Harvard Business Review* (digital article), September 2: https://hbr.org/2021/09/what-you-need-to-build-a-good-relationship-with-your-new-boss
- 10. Bergami M., **Morandin G.**, Bagozzi R.P. 2021 "How and when identification with a boundary-spanning part of one's organization influences customer satisfaction." *European Management Review*, 18 (2), 93-103.
- 11. Russo M., **Morandin G.** 2020. "Stick with a bad new job or cut your losses?" *Harvard Business Review*, 4 (July/August): 132-137.
- 12. Russo M., Ollier-Malaterre A., **Morandin G.** 2019. "Breaking out from constant connectivity: Agentic regulation of smartphone use". *Computers in Human Behavior*, 98 (September), 11-19.
- 13. Bergami M., **Morandin G.** 2019. "Relationship between perceived justice and identification: The mediating role of organizational images". *Employee Relations*, 41 (1): 176-192.
- 14. Russo M., Bergami M., **Morandin G.**, 2018. "Surviving a day without smartphones". *MIT Sloan Management Review*, 59 (2): 7-9.
  - PUBLICATION DIFFUSED TO THE GLOBAL AUDIENCE ALSO WITH THE FOLLOWING ARTICLE: Russo M., Ollier-Malaterre A., **Morandin G.**, 2019. "If you want to use your phone less, first figure out why". *Harvard Business Review* (digital article), June 10: https://hbr.org/2019/06/if-you-want-to-use-your-phone-less-first-figure-out-why
- 15. **Morandin G.**, Russo M., Ollier-Malaterre A., 2018. "Put down that phone! Smart use of smartphones for work and beyond". *Journal of Management Inquiry*, 27 (3): 352-356.
- 16. **Morandin G.**, Bergami M., 2014. "Schema-based sensemaking of the decision to participate and its effects on job performance". *European Management Review*, 11 (1): 5-20.
- 17. **Morandin G.**, Bagozzi R. P., Bergami M., 2013. "Brand community membership and the construction of meaning". *Scandinavian Journal of Management*, 29 (2): 173-183.
- 18. Marzocchi G. L., **Morandin G.**, Bergami M., 2013. "Brand communities: loyal to the community or to the brand?". *European Journal of Marketing*, 47 (1/2): 93-114.
- 19. Bagozzi R. P., Bergami M., Marzocchi G. L., **Morandin G.**, 2012. "Customer-organizational relationships: development and test of a theory of extended identities". *Journal of Applied Psychology*, 97 (1): 63-76.
- 20. **Morandin G.**, Bergami M., Bagozzi R. P., 2006. "The hierarchical cognitive structure of entrepreneur motivation toward private equity financing". *Venture Capital*, 8 (3): 253-271.

### **PAPERS UNDER REVIEW**

- 21. Russo M., **Morandin G.**, Ohana M., Bergami M. "Does signalling high commitment to nonwork roles penalize newcomers at work?" *European Management Review*, *minor revision*.
- 22. Bullini Orlandi L., Russo M., **Morandin G.**, Ohana M., "Breaking the cycle of job boredom: How autonomy and psychological safety foster job crafting behaviors" *Journal of Managerial Psychology*, 1st round.
- 23. Beham B., Allen T., Ollier-Malaterre A., Baierl A., Alexandrova M., Artiawati A., Beauregard A., Carvalho V., Chambel M.J., Cho E., Coden de Silva B., Dawkins S., Escribano P., Gudeta K., Huang T.-P.; Jaga A., Kost D.; Kurowska A., Léon E., Lewis S., Lu C.-Q., Martin A., Morandin G., Noboa F., Offer S., Ohu E., Peters P., Rajadhyaksha U., Russo M., Sohn, Y.W., Straub C., Tammelin M., van Engen M., Waismel-Manor, R. "Work-family conflict and religiosity across cultures". *Journal of Management*, 1st round.

## **BOOKS**

- 24. Bergami M., **Morandin G.**, Russo M. 2022. *Pensieri di varia motivazione e di bella impresa*. Bologna: Edizioni Pendragon.
- 25. **Morandin G.** 2012. *Goal setting and goal striving in organizational participation*. Bologna: Edizioni Pendragon.

#### **CHAPTERS IN EDITED BOOKS**

- 26. Ollier-Malaterre A., Allen T., Kossek E.E., Lu C., **Morandin G.**, Pellerin S., Rostami A., Russo, M. 2023. "Technology regulation in the service of sustainable work-life balance." In P. Kruyen, S. André, B. van der Heijden, *Maintaining a healthy, sustainable work-life balance throughout the life course: An interdisciplinary path to a better future*, pp.96-103. London: Edward Elgar.
- 27. Russo M., **Morandin G.**, Manca G. 2023. "How can organizations improve virtual onboarding? Key learnings from the pandemic." In S. Bergum, P. Peters, T. Vold, *Virtual management and the new normal: New perspectives on human resources since the COVID-19 pandemic*, pp. 203-221. New York: Palgrave Macmillan.
- 28. Cappiello G., **Morandin G.** M. Presutti, 2021. "Service delivery and employee turnover: the importance of work-life balance." In M. Della Lucia, E. Giudici, *Humanistic tourism: Values, norms and dignity*, pp. 92-107. London, UK: Routledge.
- 29. **Morandin G.**, Bagozzi R. P., Bergami M., 2015. "The second generation of the laddering methodology and its use in studying decision making". In A. Takhar A., Ghorbani A., *Market research methodologies: Multi-method and qualitative approaches*, pp. 199-217. Hershey, PA: Igi Global.
- 30. Bergami M., Monti A., **Morandin G.**, 2013. "Leadership in a combination of continuity and strategic change: building a new identity". In Bergami M., Celli P. L., Soda G., *National*

- monopoly to successful multinational: The case of Enel, pp. 118-135. New York: Palgrave Macmillan.
- 31. **Morandin G.**, Bergami M., Bagozzi R.P., 2007. "The motivation of entrepreneurs toward private equity financing: a laddering approach". In B. Clarysse, J. Roure e T. Schamp (Eds.), *Starting up and growing new ventures: The role of the financial community*, pp. 77-90. Cheltenham (UK), Edward Elgar Publishing.

# **ARTICLES IN ITALIAN JOURNALS**

- 32. **Morandin G.**, Russo M., Pellerin S., Ollier-Malaterre A., Kossek E. E., Afota M.-C., Cousineau L., Lavoie C.-É., Leon E., Beham B., Jaga A., Ma J., Lu C.-Q., Parent-Rocheleau X. 2023. "Diritto e volontà di disconnessione, due elementi che devono viaggiare in parellelo." [Right and will to disconnect, two elements that have to travel in parallel.] *Harvard Business Review Italia*, 2 (April): 106-107.
- 33. Russo M., **Morandin G.**, 2021. "Il nuovo impiego non è soddisfacente: meglio resistere o limitare i danni?" [The new job is not satisfying: is it better to resist on the job or cut your losses?]. *Harvard Business Review Italia*, 1 (January-February): 86-93.
- 34. **Morandin G.**, Russo M., Melcarne R. 2020. "Master accreditati: Un'opportunità per i giovani talenti, un plus per le aziende." *Direzione del Personale*, 3: 73-75.
- 35. Russo M., **Morandin, G.** 2018. "Work-life balance, questione di cultura" [Work-life balance, a cultural issue]. *Economia & Management*, 5-6 (September-December): 69-75.
  - PUBLICATION DIFFUSED TO THE GLOBAL AUDIENCE ALSO WITH THE FOLLOWING ARTICLE: Russo M., **Morandin G.** 2019. "Better work-life balance starts with managers". *Harvard Business Review* (digital article), August 9: https://hbr.org/2019/08/better-work-life-balance-starts-with-managers
- 36. Russo M., **Morandin G.**, 2017. "Day 1: Momento chiave per performance durature" [Day 1: The key phase for sustainable performance]. *Harvard Business Review Italia*, March: 110-111.
- 37. **Morandin G.**, 2006. "La partecipazione alle brand community" [Participation in brand communities]. *Economia & Management*, 1 (January-February): 93-107.
  - REPRINTED IN: "Azienda in Rete". Speciale Internet e Nuove Tecnologie. *Economia & Management*. 2007.

#### **CHAPTERS IN ITALIAN EDITED BOOKS**

- 38. Bergami M., **Morandin G.**, Russo M., 2022. "Le persone." In Lipparini A. (Ed.), *L'impresa*. *Fondamenti di economia e gestione sostenibile*, 501-531. Bologna: Il Mulino.
- 39. **Morandin G.**, 2019. "Il digitaliano nei processi di apprendimento: il punto di docenti e studenti: all'università." In Bellafiore E. and Marini V. (Eds.), *Digitaliano: pratiche di scrittura quotidiana e professionale*, pp. 109-111. Milano: FrancoAngeli.

40. Bergami M., **Morandin G.**, 2009. "L'esperienza maturata nella carriera manageriale", in *Generare classe dirigente. Rapporto 2009*, pp. 141-179. Rome: Luiss University Press & Gruppo 24 Ore.

#### **BUSINESS ARTICLES**

- 41. **Morandin G.**, 2023. "Postfazione" [Afterword]. In Sola F., *Lean recruitment*, in press. Milano: Guerini & Associati.
- 42. **Morandin G.**, 2022. "Perchè coinvolgere i dipendenti è sempre più indispensabile. Il lavoro che cambia" [Why involving employees is more and more essential]. *Il Sole 24 Ore*. July 1, p. 12.
- 43. Russo M., **Morandin G.**, 2020. "The happy workaholic". *CUWFA Quarterly Review*, Spring, pp. 3-4.
- 44. Russo M., **Morandin G.** 2018. "Work-life balance in azienda: così lavorare è gratificante e la produttività ci guadagna" [Work-life balance in the company: working in this way is rewarding and the productivity increases]. *La Repubblica, Affari& Finanza*. October 15, pp. 44-45.
- 45. Bergami M., **Morandin G.**, 2017. "Onboarding: L'arte di inserire in impresa i nuovi arrivati" [Onboarding: The art of welcoming newcomers]. *Il Sole 24 Ore*. April 30, p. 15.
- 46. **Morandin G.**, 2016. "Onboarding newcomers: Un efficace inserimento in azienda migliora la carriera e la competitività d'impresa" [Onboarding newcomers: An effective organizational socialization boosts personal career and company competitiveness]. *ProspettiveinOrganizzazione*, June 16.
- 47. Bergami M., **Morandin G.**, 2015. "L'innovazione fattore decisivo per creare sviluppo" [Innovation as key factor for creating development]. *Il Sole 24 Ore*, December 13, p. 17.

# CASE STUDY & ROLE PLAY

- 48. **Morandin G.**, Villani E. 2024. Motivation in action: A role-play. *The Case Centre*, Reference no. 424-0003-1; 424-0003-1B; 424-0003-1C; 424-0003-8.
- 49. Lorenzini B., **Morandin G.**, 2024. Gruppo Montenegro: How to make your company more competitive in the job market? *The Case Centre*, Reference no. 424-0021-1; 424-0021-8.

# **HONORS & AWARDS**

2024, 2023	*100% of Overall Satisfaction of Students*
2021, 2020	Research on students' opinion on the Organization Science course
2016, 2012	School of Economics and Management, University of Bologna
2022, 2020	*Top-5 best faculty in Bachelor programs*
	Department of Management, University of Bologna
2019	*Best Reviewer*
	European Management Review

2018	*Outstanding Contribution in Reviewing*  Journal of Vocational Behavior
2012	*Best Paper Award* WOA – XIII Italian Workshop on Organizational Studies. Verona, May, 28 – 29
2010	*Outstanding Reviewer* Managerial & Organizational Cognition (MOC) Division. Academy of Management

#### **TEACHING**

2014 – 2024 Organizational Behavior (Eng., 2014-20), Organizational Theory (Eng., 2023-24)

Ph.D in Management

Department of Management, University of Bologna

2006 – now **Business Organizations** (Italian)

School of Economics and Management, University of Bologna

2004 – now Education for Executives on the following topics (English and Italian):

Leadership, People management, Team effectiveness, Organizational identity,

Organizational design

Bologna Business School, University of Bologna

#### INSTITUTIONAL SERVICE

Committee for Standards and Job Profiles in Human Resources Areas.
 UNI – Italian Institute for Standards.
 Milan, Italy (2015 – 2016).

Committee for Implementation of National Strategic Plan on Tourism.
 Presidency of the Council of Ministers, Department for Regional Affairs, Tourism and Sport.
 Rome, Italy (2012).

#### PROFESSIONAL SERVICE

## **Editorial Board Member**

• Journal of Vocational Behavior (2016-now)

# **CERTIFICATIONS**

2019 Essentic (UK)

**Essentic Positive Method Certification** 

2015 Center for Creative Leadership (NC, USA)

Certification for 360-degree Assessments

#### PROFESSIONAL RESEARCH COUNSULTING

- 2021-24. Carraro Group. Padua, Italy. Scientific Director of the Carraro Business School (internal academy for education and learning) (2021-now). New Corporate Values System (2024).
- 2018-24. **Ferrarelle**. Rome, Milan, Caserta, Italy. *People Engagement Survey, HR and Strategic Objectives*.
- 2004-24. **Ferrari**. Modena, Italy. *Internal climate and organizational competitiveness survey* (2004). *Top-management team development* (2023-2024).
- 2011-23. Coesia Group. Bologna, Italy. *Identity, vision, strategy and behaviors: alignment processes for the top management team* (2011). *Leadership approach survey* (2023-now).
- 2016-19. **MAST Foundation**. Bologna, Italy. "Sherpa" (leading teacher) in Expedition, a school-job rotation project.
- 2017-18. **Praxi SpA**. All the Italian branches. *Onboarding newcomers: a longitudinal exploration of future work selves*.
- 2017. **Confindustria Emilia, Young Entrepreneurs**. Bologna, Ferrara, and Modena, Italy. *Development of an educational program on leadership for undergraduate students*.
- 2015-16. **FAAC Group**. Bologna Italy. *Scientific Director of the FAAC Academy (internal center for education, learning and training).*
- 2013-16. **MAST Foundation**. Bologna, Italy. Evaluation of the kindergarten quality (in collaboration with Reggio Children, Italy).
- 2013-15. **Isabella Seràgnoli Foundation**. Bologna, Italy. *Identity and legitimation of the Hospice organizational model*.
- 2013-14. **Enel Group**. Rome, Italy. *Onboarding newcomers effectively: longitudinal analysis of over 4,500 candidates*.
- 2012-13. **Ferrarelle Spa**. Rome, Milan and Caserta, Italy. *Assessment of the strategic and organizational priorities*.
- 2012. **X Euro-China Forum**. Bologna, Italy. UNESCO, Foundation for World Wide Cooperation, China-Europe International Business School, Bologna Business School. *The Chinese renaissance: challenges and opportunities for a globalized world*.
- 2012. **Department for the Competitiveness of Tourism**. Rome, Italy. Presidency of the Council of Ministers. *Buying Italy as a touristic destination*.
- 2010-11. **Benetton Group**. Treviso, Italy. *The high school of excellence in Treviso*. *International benchmarking and strategic positioning*.
- 2009. Lamborghini Auto. Bologna, Italy. Organizational identity co-design and processes of identification.
- 2009. **Ministry for Agricultural Policy**. Rome, Italy. *Internalization of the "Made in Italy"* products in the wine & food industry.
- 2007-08. **Fiat Auto (now Stellantis)**. Turin, Italy. *Internal survey of employees' satisfaction and competitiveness of national and international branches*.

- 2008. **Diocese of Treviso**. Treviso, Italy. *Representation of the diocese according with key actors and guidelines for designing the re-organization*.
- 2008. **UniCredit Group**. Bologna, Italy. *Branch managers: role self-perception and expectations from stakeholders*.
- 2008. **Telegate**. Paris, France. *Analysis of brand and products positioning following market liberalization of directory assistance*.
- 2006-08. **Seat Pagine Gialle**. Turin, Italy. *Internal climate and organizational behaviors (for employees, sales force and call center operators).*
- 2007. Casa dei Risvegli L. De Nigris. Bologna, Italy. Effectiveness analysis and KPI of the organizational model.
- 2001-05. **San Patrignano Community**. Rimini, Italy. *The organizational code of the San Patrignano Community* (with Bocconi University).
- 2004. **Ferretti Group**. Forlì, Italy. *Organizational and climate implications of the managerial model*.
- 2002-04. **Confindustria Emilia–Romagna** | Association of entrepreneurs. Bologna, Italy. *Entrepreneurs' motivation on private equity and venture capital.*
- 2000-01. **Ministry of Industry**. Rome, Italy. White book on entrepreneurship and innovation ("Velocità, semplicità, sviluppo: politiche per l'innovazione e le imprese nuove").
- 2000-01. **CASD** Center for High Studies for the Defense. Rome, Italy. *Motivational processes for plateau careers*.
- 1999-2000. **CeMiSS** Military Center for Strategic Studies. Rome, Italy. *Motivation and identity in the Italian Army Force*.

February 10<sup>th</sup>, 2025

Gabriele Morandin

Cobrele Vorandin